THE BUDAPEST COMMITMENTS – project document

Give a short description of maximum two pages. Write/tic grey boxes. Send the commitment to **cj.furst@stockholmssjukhem.se**

Background information is available on the EAPC website:

(http://www.eapcnet.org/congresses/Budapest2007/Budapest2007Commitments.htm)

Country Austria Date 14.04.2008

Organisation Austrian Society of Palliative Care (www.palliativ.at)

HOSPICE AUSTRIA (www.hospiz.at)

EAPC Collective member

If not, give a short description of the organisation

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Short description of the underlying problems that the commitments are aimed at

Palliative care services in Austria are developed according to a national health plan initiated by the Austrian Federal Institute of Health. Currently, only inpatient palliative care units are included in this plan. Quality management is focused on structure only. No further national quality management program has been developed for hospice and palliative care in Austria.

Description of commitments (if more than one please list, please try to define clear, realistic and measurable goals for each commitment)

- 1. Description of current standard processes in different palliative care services
- 2. Outline of a national quality management program for palliative care services in Austria

3.

Goal, measurement of success and time (please list at least one outcome measurement for each commitment)

- 1. Initiation of process description of palliative care services in 2009
- 2. Publication of a quality management handbook for palliative care in Austria in 2009

| 3. |
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| Short description of methodology and working process |
| Organized as a project with two parts (i.e. description of standard processes; handbook) |
| In collaboration or cooperation with other organisations |
| Names of other organisations |
| Austrian Federal Institute of Health (www.goeg.at) |